

INDIANA DATA AND COMMUNICATIONS SYSTEM

COMMITTEE MEETING

SEPTEMBER 2, 2003

The IDACS Committee met on Tuesday, September 2, 2003 at 10:30 a.m., at the Warren Township Library, with the following members in attendance:

Major Daniel Meek
Mike Dearing
Sheriff Tom Debaun
Dennis Eaton (Proxy for Major Fred Pryor)
Gerald Gagne
Don Kottowski
Sgt. Michael White (Proxy for F/Sgt. Ray Benn)
D. Michael Paxton
Carol Barnett
Deborah Cook
Cindy Snyder

Advisory members present:
Sergeant John Clawson

OPENING COMMENTS

Chairman Dan Meek called the meeting to order at 10:30 a.m., with a quorum.

The Chairman's opening comments were about the new system cutover on May 8, 2003 and they started bringing the State Police Posts up and turned off the old green screen. The IDACS Trainers began outlining the procedure for training on the new system. Work has started on the MDT portion of the program and it is close to being operational. There will be comments regarding MDT's later in the meeting.

A list of those agencies that have contacted our office or Intelenet and said they are prepared to cutover is available. They are put on a list and matched up on lines or circuits that they share with other agencies and try to bring them all over at once.

The Chairman asked Carol Barnett from Hobart Police Department to introduce herself to the Committee and the audience. Ms. Barnett is the new Area I representative following the resignation of Harold Williams.

CORRECTIONS/ADDITIONS TO MINUTES OF THE JUNE 3, 2003 MEETING

Gerald Gagne made a motion, seconded by Sheriff Tom Debaun to accept the minutes as written. The motion passed unanimously.

OLD BUSINESS

The *Old Business* was pretty much covered in the Opening Comments regarding the IDACS 2000 Upgrade.

NEW BUSINESS

IDACS Committee Chairman Report

Additional Terminals Approved

After receiving favorable recommendations from the System Security Officers and the System Coordinator, the following additional terminals have been approved.
(See the attachments to the minutes).

New Terminal Agencies Approved

None.

Terminal Operators Approved

After receiving favorable recommendation from the System Coordinator, the Chairman approved eighteen (18) IDACS operators with an arrest record. The decision was based on there being no felony convictions.

IDACS Coordinator Report

Mike Dearing reported having very good cooperation from those agencies that are coming on-line. Since not being completely familiar with the way the new system works, there have been questions surface that we need to research, which may take awhile before we can get back to someone with decisions.

Validations are causing a problem with some agencies, but we work through it with them and once they are on the Omnixx portion of it, it works a little smoother than on Legacy.

IDACS Security Officer's Reports

Sgt. John Clawson had one (1) Notice of Violation to report this quarter. The violation was to the Scott County Sheriff's Department over Validation issues, entries not supported.

Sgt. John Richards is recuperating from knee surgery and did not attending the meeting.

AREA REPRESENTATIVE'S REPORTS

Area I Carol Barnett - Area I held a meeting on August 22nd and there were thirty-three (33) individuals in attendance. Kelly Dignin, IDACS Instructor, attended at her request. There were numerous issues with Validations. Most of the agencies attending were still on the old system and having problems with part of the case numbers being cut off making entries into the system and therefore, not being accepted. When they have needed to call IDACS for assistance they have received the help they needed. Chairman Meek wanted to thank everyone for their patience with the Data Operations Center personnel when they call in for assistance. This is also a learning process for these people too.

Area II Cindy Snyder - Their meeting was held on June 27th at the Huntington County Sheriff's Department with twenty-seven (27) people. Major concerns that were voiced; were with the Data Operations Center and not getting problems solved, even in a matter of hours. Budgetary problems for agencies are another concern discussed and how they are going to manage to be able to come on-line. Some agencies may not have money to go on-line and what will happen to the agencies not able to do so. Validations were discussed also. The handout received at the last meeting was not correct and they were not able to do validations following the handout. Elections were held and Ms. Snyder was re-elected as representative. The Chairman responded to a couple of their issues. He will look into the validation issue and get it straightened out. With the new system, things are different than before and now there is IHETS

involvement and are learning the the modems or a contact Dennis come in and say, side. In this DoIT to determine There is a lot more is part of the and doing business problems that fix. These people twenty-four (24) The response time it was in the

Operating Procedure in to the Data to be.

ISP has responsible for the our operators in DOC is our system that they go through to not our system, circuit, as well as see if there is remember this is a

involvement and connections; there is Intelenet DoIT. When agencies call DOC, those employees system the same as everyone, whether it is with system problem or a software problem. They then Eaton or Michael Paxton. They in turn, log-in or this is the problem or, it's not a problem on our case, they have to contact IHETS or Intelenet or the responsibility for the problem to be fixed. involvement now than just the State Police. This growing pains we are going to have for a while with other state agencies. A lot of state agency occur on a weekend can wait until Monday for a are finally beginning to understand that we are hours a day, seven (7) days a week operation. from these agencies is now considerably less than beginning.

Deborah Cook asked if there is a Standard effect that once a call about a problem is made Operations Center, what their next step is going

Andre' Clark answered that with the new system, responsibility for the Omnixx system. IHETS is entire network that supports that system. Yes, have a set procedure; they determine first if it has malfunctioned and they have a series of steps make that determination. If they determine it is they must contact IHETS to see if it is their contacting, quite possibly our own Programmers to something they haven't seen in DOC. We must

this type of
system, but

learning experience; none of us have worked with
system before. We have all had training on the
training verses reality are two different things.

Area III
set a date for a

Gerald Gagne - Had nothing to report and they have not
meeting as of this time.

Area IV
scheduled a
November.

Deborah Cook - Had nothing to report and they have not
meeting yet, possibly it will be in October or

Representatives will be
migrate to the new
they have a working
numbers, but dates
situations, as much
formats. There are
those available to

Ms. Cook asked the Chairman if the Area
notified when some of the agencies in their area
system. The Chairman stated that "in office"
document they are using keeping track of agency
need to be changed at times because of different
as two (2) to four (4) weeks later than planned.
Another question was about some of the entry
new fields showing up with new information. Are
use now?

agencies to use
they can be corrected.

Dennis Eaton told Ms. Cook, they would like for
them, to help discover any problems that arise so

depth training,
Omnixx Force Training
Chairman said the
that will be easier

Ms. Cook also asked when can they expect more in-
besides what they have had to this point. The
Manual is too technical to try to follow. The
Trainers will be updating an Operational manual
to follow.

Area V

David Mollenkopf - Did not attend the meeting.

OTHER NEW BUSINESS

Don Kottlowski said they are not sure whether some agencies have
disconnected from the system
or not, but when a line opens up on a circuit, sometimes it presents
noise to the rest of the

users. A situation out of Lowell, as an example; say there are eleven (11) users on a circuit that goes to a telephone central office. One of the ports was noisy, troubleshooting they were trying to decide if it was disconnected from moving over to the new system. Communications needs a way of knowing when an agency has moved over to the new system, as they are wasting a lot of time trying to troubleshoot, when it would have been a simple solution.

Mike Dearinger told Mr. Kottlowski, when he gets a report of which agencies have gone on-line, he will pass it on to him.

It was announced from the audience for those who receive "hit" requests from IPD and Marion County Sheriff Department; the new Arresting Processing Center is now open. You will now be receiving requests from the ORI of INIPD0028.

Gerald Gagne asked about a rumor that IDACS training will be discontinued after the first of the year, is this correct?

Chairman Meek answered that after October 1st, it will be suspended. Trainers would be training on the old system, then, have to turn around and train on the new system. Their time would be better utilized helping cut agencies over, training those groups of people on the one (1) day package on the new system. Over the next ninety (90) to one- hundred twenty (120) days, they will be putting together the new training lessons. Come January 2004, the training will start again. We will continue to do test-outs during this time period. If your agency is in an emergency situation and you need new people trained, we will make arrangements to train them.

Kelly Dignin added when they are doing the Train the Trainer sessions for the new system, it is important that agencies send the Coordinator and an IT person who would be capable of training the other operators themselves, when they go back to the agency.

GENERAL DISCUSSION

None.

AUDIENCE QUESTIONS/COMMENTS

None.

ADJOURNMENT

There being no further questions or comments, the Chairman called adjournment to the meeting.

Ms. Snyder made a motion to adjourn and was seconded by Ms. Cook.

Next meeting will be Tuesday, December 9, 2003, (10:30 a.m.) at the Indiana State Police Museum, 8500 E. 21st Street.

ATTACHMENT

New Agencies/Additional Terminals

After receiving favorable recommendations from the System Security Officer and the System Coordinator, the following new terminal agencies and additional terminals has been approved.

NEW TERMINAL AGENCIES

The following request has met the criteria of the current moratorium.

NONE

ADDITIONAL TERMINALS

The following requests have met the criteria of the current moratorium.

IN0190200	Jasper PD investigations.	1 Omnixx Workstation in
IN0370100	Rensselaer communications.	1 Omnixx Workstation in
IN0550200	Mooresville communications	2 Omnixx Workstations (1) in
	records	(1) in
IN0480200	Madison Co Shf communications	2 Omnixx Workstations (1) in
	Commander Office	(1) in Jail
IN0180500	Ball State Univ Service Division	1 Omnixx Workstation in Parking
IN0690100	Batesville PD communications	1 Omnixx Workstation in

Behind The Indianapolis Regional Computer Center

The following requests have met the criteria of the current moratorium.

TERM ID	LOCATION	ORI	CAPABILITY
PDEZ	ORGANIZED CRIME - IPDA		INIPD0018
	Inquiry		
ME25	EOC		INIPD0002
	Full		
FDDA	ARSON - 1147 S MADISON		INIPD0002
	Full		
PGFH	ARSON - 1147 S MADISON		INIPD0002
	Full		
FD89	ARSON - 1147 S MADISON		INIPD0002
	Full		
PD3N	ARSON - 1147 S MADISON		INIPD0002
	Full		
PGEY	ARSON - 1147 S MADISON		INIPD0002
	Full		
PD1B	ARSON - 1147 S MADISON		INIPD0002
	Full		
PDZ9	ARSON - 1147 S MADISON		INIPD0002
	Full		
PDHU	ORGANIZED CRIME - IPDA		INIPD0008
	FULL		

Total - 10

Terminal Agencies that have become non-terminal agencies

NONE